2020 Year-end Highlights

*Providing virtual assistance and one-on-one client appointments during 2020 COVID-19 physical office closure.

**AIRPORT JOBS**

<table>
<thead>
<tr>
<th>Job Placements</th>
<th>857</th>
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</thead>
<tbody>
<tr>
<td>Hiring Employers</td>
<td>70</td>
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</tbody>
</table>

**Top Five Hiring Employers**
1. ERMC/UNIFI/DALGlobal (127)
2. Worldwide Flight (82)
3. SSP America (65)
4. HMS Host (50)
5. McGee Air Svcs (48)

**Top Five Hiring Job Types**
- Janitorial/Cleaning - 26.4%
- Food Service - 24.7%
- Ramp/Airfield - 14.6%
- Airport Cust. Service - 14.4%
- Warehouse/Freight - 13.0%

**Average Wage**
$16.40 per Hour

**Supported 96 job fairs, hiring sessions & recruiter events**

**CLIENT DEMOGRAPHICS**

**Age Ranges**
- 16-29 (38%)
- 30-39 (24%)
- 40-49 (16%)
- 50+ (22%)

**Top Five Languages Spoken Out of 69 Total Home Languages**
1. English - 43%
2. Amharic - 15%
3. Spanish - 6%
4. Somali - 5%
5. French - 5%
6. Other Languages - 26%

**Residence**
- Seattle: 18%
- South King County: 69%
- East King County: 2%
- Pierce County: 9%
- Other: 2%

**Education**
- Some High School: 6%
- HS Diploma/GED: 51%
- Certification: 1%
- Some College: 20%
- College Degree: 22%

**Employment Status at Time of Registration with Port Jobs**
- Not Working: 66%
- Work @ Airport: 19%
- Work Outside Airport: 15%

3,195 Community Members Served
28,000 Individuals Reached Through 86,500 Website Views
Presented 7 Financial Tools classes to apprentice Electricians and Cement Masons.

Sold 3,658 Financial Tools Survival Guides to teach apprentices money management.

68 scholarships awarded (between $400 - $800 each) through the Alaska Airlines - Airport University Scholarship program in 2020

$44,200 in scholarships awarded in 2020

232 airport employees have been awarded scholarships since the program began in 2015

The COVID-19 pandemic has had a huge impact on the economy and on the lives of people working at SEA Airport. Port Jobs continues to provide critical employment, education and resources for job seekers, airport employees and laid off employees, including:

- Current listing and details of job openings at SEA Airport with application assistance as needed
- Career navigation, resume development, interview preparation and skills workshops
- Hygiene packs with over $100 worth of grooming and hygiene products to clients eligible for Basic Food Assistance
- In-person Health Insurance Enrollment Fairs with King County Public Health for laid off airport employees and community members who have lost their health insurance benefits.
- Partnering with King County Employment and Education Resources to help bridge the digital divide by providing Google Chromebooks to young adults for remote education, training and job search.
- Live, online Airport University classes through Zoom with our college partners
- Alaska Airlines - Airport University Scholarships for current and laid off airport employees
- Training for people who need assistance taking test for security badges and airfield badges required for many airport jobs
- Information on support-net resources such as training opportunities, unemployment, healthcare resources, food and energy assistance, free tutoring and technology classes, library card assistance, low-cost internet and more